

Certificate of Product Warranty

POLYFLOR (M) SDN BHD

Project Name	
Product(s) Installed	
Product Qty	
Installation Company	
Installation Date	
Polyflor Invoice Number	
Signature	
Name	
Date	

WARRANTY

WARRANTY PERIOD

See overleaf

All Polyflor products are tested in accordance with the claims made within our trade literature. The quality systems which control the design, manufacture and supply of all Polyflor products are accredited to ISO 9001 (Quality Management Systems), ISO 14001 (Environmental Management Systems) and BES 6001 (Responsible Sourcing of Construction Products). Also, most Polyflor products have been awarded independent Agrément Certification where applicable for the product category.

Polyflor guarantees that the product will be free from any manufacturing defects, that it will be appropriate for the use area applications listed in the general requirements of ISO 10582, and that it will provide a minimum of ten years serviceable life in normal wear and tear circumstances.

This guarantee is issued based on prior verification that the Product has been installed by a skilled and experienced professional flooring contractor, in accordance with the recommendations detailed in the Polyflor Technical Manual and using adhesives approved by Polyflor. The guarantee remains valid provided the installed floor continues to be maintained in accordance with Polyflor maintenance recommendations, and that appropriate precautions are taken to minimize the ingress of dirt (e.g., through the use of entrance matting systems). Polyflor will not be held responsible for issues arising from subsequent misuse, poor maintenance, or damage caused.

Prior to commencing any replacement work, Polyflor or their agent reserves the right to visit the installation to investigate the cause of the problem. If Polyflor agrees that the product is at fault, they will arrange with the installer the remedial course of action, who will then carry out the necessary work. The replacement will cover the immediate affected area and the adjacent area up to the nearest practical or natural break i.e. doorway or change of use area. Polyflor will not accept or be liable for any liquidated damages or other costs not included in the aforementioned statements. This guarantee does not affect the individuals' statutory rights with regard to both the product and services supplied. This guarantee is non-transferable. Proof of purchase will be required for any claim.

In providing this guarantee at no extra cost to the end-user Polyflor reserve the right to offer an alternative colour or equal product should a direct replacement no longer be available. This guarantee does not cover defects arising from external factors which include, but is not limited to, excessive moisture, fading from direct sunlight and UV sources, scratching, chemical reaction, corrosion, extremes in temperature, abuse, and abnormal usage above which the product is specified.

WARRANTY

PRODUCT RANGE	10 YEARS Commercial	12 YEARS Commercial	10 YEARS Domestic
Safety	All		
Heterogeneous	All		
Homogeneous	All*		
LVT	Expona Commercial Expona Simplay Expona Simplay 19dB		Camaro Affinity 255 Colonia
Speciality	ESD Wall Cladding Sport 67 Rubber Voyager		

Customer Acknowledgement of Receipt

I hereby acknowledge that I have received this Product Warranty Certificate and confirm that I understand and accept the warranty terms and conditions stated herein...

Name	
Company Name	
Signature	
Date Received	